Extending SAP with Cardiff Intelligent Documents

Cardiff Intelligent Documents provide a complimentary unified business process and document interface to SAP based on a services oriented architecture.

The SAP Business Suite is the world’s most widely adopted enterprise application platform with solutions ranging from CRM to ERP to SCM and beyond. This pervasive adoption coupled with the associated IT investment has led organizations to look for ways to leverage SAP to help automate even more business processes throughout the enterprise. However, organizations are challenged by the fact that enterprise business processes involve multiple business systems, of which SAP is only one of many, and touch enterprise wide users without direct access to SAP. Additionally, the IT task of adapting or upgrading processes and interfaces programmed within SAP to adjust to changing business conditions provides significant challenges.

Cardiff Intelligent Documents provide a complementary unified business process and document interface to SAP based on a services oriented architecture (SOA). Cardiff allows IT and business developers to easily design, deploy and manage processes and reusable process components that integrate automatically with SAP and tie in all other necessary business systems and information repositories. In addition, Cardiff Intelligent Documents enable the development of documents and forms that can be deployed and distributed via paper, electronic and mobile devices, providing instant access for the entire enterprise to processes that use SAP.

Cardiff Intelligent Documents can be connected to your SAP backend applications, including:

- SAP Customer Relationship Management
- SAP ERP Financials
- SAP ERP Human Capital Management
- SAP ERP Operations
- SAP Product Lifecycle Management
- SAP Supply Chain Management
- SAP Supplier Relationship Management

Cardiff’s Intelligent Document solutions focus on streamlining and simplifying the myriad of complex connections between the people, documents and the processes that are critical to business. With a flexible architecture and the ability to process paper documents, online and mobile information, the Cardiff solution extends the power of existing business systems, such as SAP, in a way that enhances their value, buffers massive upgrade requirements and makes them easier for people to work with. The result is smoother processing for your customers and staff, dramatically reduced cost of data entry, and complete visibility to process status at every point in the cycle.

The embedded intelligence in Intelligent Documents ensures the accuracy of the information collected and knows the next step in the process, while allowing for human decision points and exception handling. With the integration of Autonomy’s advanced content technologies, Cardiff provides insight and control across in-process activities and unstructured information. Having a better understanding of information and how people use that information enables real-time action and improved decision-making. When applied across the enterprise, Cardiff Intelligent Document solutions give organizations the ability to anticipate, react and execute faster and better than their competition.

Business Applications

- Invoice Processing
- Sales Order Processing
- Corporate Governance and Compliance
- Loan Processing
- Customer service
- New Account Origination
- Insurance Claims Processing
- Vendor self-service
- Contract Management
- Employee Onboarding

About Cardiff

Cardiff (www.cardiff.com) is a leading provider of software for intelligent document solutions that unify people, paper and process. Cardiff enables organizations to capture information from paper and electronic sources and to manage the process behind the form by embedding intelligence and enabling better visibility and control. As a result, businesses reduce operational costs, provide a rich customer experience and ensure compliance to organization and government regulation. Cardiff serves more than 8,000 customers worldwide, including many in the financial services, pharmaceutical, healthcare, education, government and manufacturing industries. Cardiff is an Autonomy Group company (LSE: AU or AU.L).