Cardiff LiquidOffice Mobile for BlackBerry™

Enterprise-class BPM for Mobile Professionals

Cardiff LiquidOffice Mobile for BlackBerry Smartphones enhances the daily productivity of busy executives and decision-makers with a range of capabilities that ensure business doesn’t stop when they’re on the move.

In today’s fast-paced business environment, mobile executives and professionals must make quick, informed decisions in order to raise productivity levels and keep key business processes moving. Being unable to access and approve critical process elements in the field can create lags in processes and limit the productivity of others.

LiquidOffice Mobile for BlackBerry can help decision-makers access, review, digitally sign and approve steps in pivotal business processes from just about anywhere in a manner that is secure, auditable and compliant. Just as the BlackBerry brought revolutionary change to how people leverage e-mail, the LiquidOffice Mobile platform for BPM revolutionizes how people access and influence in-flight business processes and real-time data using BlackBerry Smartphones.

With LiquidOffice Mobile, process approvals can be facilitated, improved and accelerated, utilizing the BlackBerry push architecture.

Extend BPM to BlackBerry Smartphones to:

• Remove the requirement to be near a desktop to review and approve forms and business process steps
• Accelerate processes and shorten cycle times with anytime-anywhere review and approvals
• Deploy enterprise-wide mobile business processes that are secure, auditable and compliant with industry and enterprise regulations
The System
Developed in partnership with RIM, the LiquidOffice Mobile for BlackBerry interface enables mobile capabilities of the industry-leading Cardiff LiquidOffice BPM solution. These mobile capabilities generate the real-time process control and forward-looking visibility required by complex business environments and processes. The system is comprised of several key components including:

1. **Graphical Form Designer**: The LiquidOffice Form Designer is a drag-and-drop application that provides intuitive point & click controls for designers to quickly create forms using custom form elements, a wide selection of sample forms and a gallery of pre-made form and field templates.

2. **Multiple Formats**: LiquidOffice is a Web-based system that uses open eForm standards to implement automated electronic forms publishing to HTML for use in any browser or fillable PDF format.

3. **Graphical Process Studio**: The LiquidOffice Process Designer is a graphical design application that allows business users to quickly and logically map the flow of a particular forms process with little or no coding required.

Mobile professionals can access, review, digitally sign and approve steps in pivotal business processes from just about anywhere in a manner that is secure, auditable and compliant.
4. **Mobile BPM Adapters**: Cardiff’s Adapters enable enterprise organizations to easily integrate and connect with existing business applications. The LiquidOffice Mobile BPM Adapter automatically connects the LiquidOffice Process Server to BlackBerry Smartphones.

5. **LiquidOffice Process Server**: LiquidOffice embeds intelligence within forms, enabling them to securely navigate the process between people and systems regardless of location. These capabilities allow LiquidOffice to fully automate the processes of complex business environments and to surface in-process content at the right step and time in a business process, whether inside or outside the enterprise firewall.

6. **Compliance, Notifications & Escalations**: LiquidOffice Mobile for BlackBerry is the first and only mobile BPM solution with real-time access to information in process. Additionally, LiquidOffice Mobile provides all of the process management capabilities that organizations require to comply with Sarbanes-Oxley and other regulations by providing a secure audit trail and automatically tracking approvals, reviews, edits and business activity at every step of a process.

The LiquidOffice Mobile platform revolutionizes how people access and influence in-flight business processes and real-time data.
Benefits of LiquidOffice Mobile for BlackBerry

**Accelerate Processes**
- Enterprise-class mobile BPM with anytime-anywhere review and approvals
- Real-time process control
- Forward-looking visibility

**Mitigate Risk**
- Digitally sign and approve steps in key business processes from anywhere
- Secure, compliant, auditable and adherent to best practices and all regulations

**Traditional Unmanaged Process Environment**

- Paper Notes
- Voicemails
- Email
- No Audit Trail
- No Notification of Completion
- Unmanaged

**Digital Signatures**
- Secure/Auditable
- Real-time Status Visibility
- Automated Escalations & Notifications
- Manage/Compliant

**Platform Support**

**LiquidOffice Server**
- English, French, German (Windows only)

**LiquidOffice Presentation Server**
- Tomcat 5.5 (Default), BEA Weblogic 9.0/9.2, IBM WebSphere 6.0/6.1
- Presentation Server only

**Management Console**
- Windows 2000/XP, Mac OS 10.4.8
- English, French, German

**Web Desktop**
- Windows 2000/XP, Mac OS 10.4.8
- English, French, German

**Browser Support**
- Windows – Internet Explorer 6/7, Firefox 2
- Mac OS – Firefox 2, Safari 2.0.4
- Required for Management Console and Web Desktop

**Form Designer**
- Windows 2000/XP
- English, French, German

**Internal Database**
- MSSQL 2000/2005, Oracle 9i/10g

**LDAP Server**

**Mail Server**
- SMTP Required for LiquidOffice email notification

**BlackBerry Smartphone**
- OS V4 and higher

**Min. Server Specifications**
- Intel/AMD/UltraSparc Processor, 1GB RAM, 10GB Disk Space
- Recommended initial configuration

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