iManage ConflictsManager

Innovative, Meaning Based Approach to Conflicts Management

iManage ConflictsManager is a next generation tool for vetting conflicts of interest that leverages Meaning Based Computing to dramatically improve and speed this critical process within a law firm. iManage ConflictsManager helps lawyers operate ethically by upholding the interests of their clients and avoiding representation that compromises this loyalty. Although fairly simple in principle, the practice of vetting conflicts of interest has become more complex as law firms operate globally, representing an increasingly broad constituency.

Robust search capabilities ensure accuracy of results while providing speed and scalability to allow counsel to ramp up resources should a large litigation arise. Features include:

- **Search Any Source** – Reviews all data sources, including databases, document repositories, practice management systems and external websites
- **Speed and Scalability** – Applies IDOL technology to provide fast results against large, disparate information repositories
- **Decision-making Tools** – Accesses relevant, contextual information by linking implicit relationships to a search term
- **Relevant Results** – Ranks results based on relevancy and allows customizable ordering and filtering of results upon request
- **Fast Initiation** – Triggers immediate launch of conflicts review when new party search is initiated
- **Customizable Reports** – Only extracts specified data and allows users flexibility to customize report
- **Out-of-the-Box Automation** – Automates the entire conflicts process and connects into the existing intake processes via Autonomy Process Automation

Intelligent Enterprisewide Search Delivers Accurate Results

The rise of mergers and acquisitions within firms and within corporations has led to conflicts that may not have been foreseen at the outset of the matter, with increases in lateral hiring across firms further complicating the issue. iManage ConflictsManager examines complex and disparate data sources including structured and unstructured information, to ensure all information is comprehensively reviewed.

By applying Autonomy’s IDOL technology, analysts and risk managers perform thorough and intelligent conflict searches and deliver confident, accurate results. Additionally, online review and coordination of the entire conflicts process provides a consistent search with fully-customizable reports and process rules.

Innovative, Meaning-based Approach to Conflicts Management

Traditional approaches to conflicts management have simply not kept up with the reality, complexity and speed of today’s legal practice. Legacy systems are based on relational databases that use rudimentary search technology based on keywords and wildcards, requiring conflicts analysts to embed all possible permutations of parties, affiliates, and subsidiaries in the search query strings. The resulting conventional conflicts reports are slow to produce, unwieldy, difficult to process, and rigid in structure as well as polluted with false hits.

Older conflicts systems do not capture critical communications that surround the conflicts process, resulting in a manual tracking system that has the potential for an incomplete audit trail. Another shortfall of legacy systems is their inability to understand meaning beyond the superficial metadata level.

Rich Capabilities for Conflicts Processing

Autonomy’s iManage ConflictsManager uncovers previously-buried information assets to more quickly and soundly vet new business and lateral hires. ConflictsManager leverages the power of IDOL to index any information source and then intelligently process the data. This empowers the conflicts process with the richness of concepts and context, providing capabilities for query guidance, the extraction of names of companies and people from unstructured text, and the automatic categorization of search results into intelligent clusters, ranked by relevance.
iManage ConflictsManager significantly advances existing search, analysis, and reporting activities by managing the conflicts process at each stage, from identification to resolution.

- **Conflicts Process** – Captures key matter metadata, delivers clear results, supports resolution search options, and initiates conflict processing
- **Search Term Suggestions** – Automatically suggests search terms for more robust searches based on information found in document repositories
- **Review** – Accurately sorts, filters, and tracks searches to unveil precise results
- **Reporting** – Generates a customizable report, including background report generation and online viewing, printing, and sharing options
- **Resolution** – Tags conflict searches for matter creation, assignment, rejection, hold or purge

Additional ConflictsManager Capabilities Include:

- **Interactive Web-based User Interface** – Enhances usability and improves productivity of conflicts personnel, risk officers and attorneys.
- **Holistic and Interactive Review Process** – Enables analysts to include/exclude hits and embeds analysis directly into the conflicts system for more comprehensive reporting, while maintaining comments and communication threads within the application to provide a complete audit trail.
- **Search Suggestions for Strategy Formulation** – Leveraging IDOL, ConflictsManager goes beyond search to gather information automatically to supplement the conflicts process by offering suggestions for parties to the search and their roles in the search.
- **Intuitive and Integrated Workflows** – Numerous workflows are embedded in the application to manage the conflicts process more seamlessly and integrate with new business intake workflows.
- **Expanded and Configurable Scope of Data Sources** – Conflicts analysts can easily add or remove internal or external data sources including document management systems, practice management systems, customer relationship management (CRM) systems and external websites.
- **Customized Reporting Capabilities** – ConflictsManager includes a customizable report writer, enabling conflicts analysts to modify the structure and layout of reports in real time.
- **Faster Decision Making** – Firms can get accurate results faster regarding potential conflicts to speed decision making and initiate engagements more quickly.

**Market Leading Solution**

Seventy-five of the top 100 global law firms and 86 of the Fortune 100 use Autonomy legal solutions to empower lawyers and respond in a timely and accurate manner in case of litigation. Autonomy supports the entire legal lifecycle, from document creation through disposition, including automatic policy application, legal hold, early case assessment, eDiscovery and production. Autonomy offers leading document and email management tools, and owns the world’s largest secure archive, hosting over 31 petabytes of data.

“As a leading international law firm, we are always on the lookout for technology that boosts efficiency and effectiveness, helps to cut costs, delivers unique solutions to our lawyers and improves service to our clients. Autonomy is becoming the standard and the leading innovator in the industry thanks to the powerful combination of Interwoven’s deep domain expertise and Autonomy’s robust, meaning-based platform.”

—Paul Domnick, CIO, Freshfields Bruckhaus Deringer